

State	State Consumer Complaint Contact Information	
Alabama	Department of Postsecondary Education Alabama Department of Postsecondary Education PO Box 302130 Montgomery, AL 36130-2130 https://www.accs.cc/index.cfm/school-licensure/complaints/	
Alaska	Alaska Commission on Postsecondary Education PO Box 110505 Juneau, AK 99811-0505 EED.ACPE-IA@alaska.gov http://acpe.alaska.gov/About_Us/Consumer_Protection	
Arizona	Arizona State Board for Private Postsecondary Education 1400 W. Washington Street, Room 260, Phoenix, AZ 85007 https://ppse.az.gov/complaint	
Arkansas	Arkansas Higher Education Coordinating Board Arkansas Department of Higher Education 114 East Capitol Ave., Little Rock, AR 72201 ADHE_Info@adhe.edu http://www.adhe.edu/students-parents/colleges-universities/student-grievance-form/	Arkansas State Board of Private Career Education 501 Woodlane, Suite 312S, Little Rock, AR 72201 sbpce@arkansas.gov http://sbpce.arkansas.gov/students/Pages/complaintProcess.aspx
California	California Bureau of Private Postsecondary Education California Bureau for Private Postsecondary Education, PO Box 980818, W. Sacramento, CA 95798-0818 bppe@dca.ca.gov http://www.bppe.ca.gov/forms_pubs/complaint.pdf	
Colorado	Colorado Department of Higher Education Commission on Higher Education 1560 Broadway, Suite 1600 Denver, Colorado 80202 http://highered.colorado.gov/Academics/Complaints/default.html	

Connecticut	<p>Connecticut Office of Higher Education 61 Woodland Street, Hartford, CT 06105-2326 info@ctdhe.org</p>
Delaware	<p>Delaware Higher Education Office The Townsend Building 401 Federal Street, Suite 2 Dover, DE 19901-3639 dheo@doe.k12.de.us</p>
District of Columbia	<p>District of Columbia Office of the State Superintendent of Education Education Licensure Commission 810 First Street, NE, 2nd Floor, Washington, DC 20002 http://osse.dc.gov/service/education-licensure-commission-elc</p>
Florida	<p>Florida Commission for Independent Education 325 W. Gaines Street, Suite 1414, Tallahassee, FL 32399-0400 http://www.fldoe.org/policy/cie/file-a-complaint.stml</p>
Georgia	<p>Georgia Nonpublic Postsecondary Education Commission 2082 E. Exchange Pl. #220, Tucker, GA 30084-5334 http://gnpec.org/consumer-resources/</p>
Hawaii	<p>Hawaii Postsecondary Education Authorization Program (HPEAP) PO Box 541, Honolulu, Hawaii 96809 hpeap@dcca.hawaii.gov http://cca.hawaii.gov/hpeap/student-complaint-process/</p>
Idaho	<p>Idaho State Board of Education Attn: State Coordinator for Private Colleges and Proprietary Schools 650 West State Street, PO Box 83720, Boise, ID 83720-0037</p>
Illinois	<p>Board of Higher Education Complaints may be reported to The Illinois Board of Higher Education (IBHE) through the online complaint system http://complaints.ibhe.org/ or by mail at 1 North Old State Capitol Plaza, Suite 333, Springfield, Illinois 62701-1377</p>

<p>Indiana</p>	<p>Indiana Board for Proprietary Education Attn: Director of Regulatory Compliance 302 W Washington Street, Room E201 Indianapolis, IN 46204 http://www.in.gov/che/2744.htm</p>	
<p>Iowa</p>	<p>Iowa Student Aid Commission 430 E. Grand Ave., 3rd Floor, Des Moines, IA 50309 info@iowacollegeaid.gov https://www.iowacollegeaid.gov/content/constituent-request-review</p>	
<p>Kansas</p>	<p>Kansas Board of Regents 1000 SW Jackson Street, Suite 520, Topeka, KS 66612-1368 http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process</p>	
<p>Kentucky</p>	<p>Kentucky Council on Postsecondary Education 1024 Capital Center Dr. #320, Frankfort, KY 40601-7512</p>	<p>Kentucky Commission on Proprietary Education Capital Plaza Tower, Room 302, 500 Mero Street, Frankfort, KY 40601-3319 http://www.bpe.ky.gov/Applications%20and%20Forms/Form%20to%20File%20a%20Complaint.pdf</p>
<p>Louisiana</p>	<p>Louisiana Board of Regents, Attn: Assistant Program Manager, PO Box 3677, Baton Rouge, LA 70821-3677 http://www.regents.la.gov/subhome/students</p>	
<p>Maine</p>	<p>Maine Department of Education Director of Policy and Programs 23 State House Station Augusta, ME 04333-0023</p>	

<p>Maryland</p>	<p>Maryland Higher Education Commission 6 North Liberty Street, 10th Floor, Baltimore, MD 21201 http://www.mhec.state.md.us/higherEd/acadAff/MHECStudentComplaintProcess.pdf</p>	<p>Office of the Attorney General, Consumer Protection Division 200 St. Paul Place, Baltimore, MD 21202 Consumer Protection Hotline: (410) 528-8662 consumer@oag.state.md.us http://www.oag.state.md.us/Consumer/complaint.htm</p>
<p>Massachusetts</p>	<p>Massachusetts Board of Higher Education One Ashburton Place Room 1401 Boston, MA 02108 http://www.mass.edu/forstudents/complaints/complaintprocess.asp</p>	
<p>Michigan</p>	<p>Michigan Department of Licensing and Regulatory Affairs, Bureau of Commercial Services, Licensing Division Proprietary School Unit Staff 201 N. Washington Sq., Lansing, MI 48913 http://www.michigan.gov/lara/0,4601,7-154-35299_61343_35395_35396---,00.html</p>	
<p>Minnesota</p>	<p>Minnesota Office of Higher Education 1450 Energy Park Drive, Suite 350, St. Paul, MN 55108-5227 http://www.ohe.state.mn.us/mPg.cfm?pageID=1078</p>	
<p>Mississippi</p>	<p>Mississippi Commission on College Accreditation 3825 Ridgewood Road, Jackson, MS 39211-6453 http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf</p>	
<p>Missouri</p>	<p>Missouri Department of Higher Education 205 Jefferson Street, PO Box 1469, Jefferson City, MO 65102-1469, info@dhe.mo.gov Policy: http://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf</p>	
<p>Montana</p>	<p>Montana Board of Regents Office of Commissioner of Higher Education Montana University System 2500 Broadway Street PO Box 203201 Helena, MT 59620-3201</p>	

Nebraska	<p>Nebraska Coordinating Commission for Postsecondary Education PO Box 95005, Lincoln, NE 68509-5005</p>
Nevada	<p>Nevada Commission on Postsecondary Education 8778 S Maryland Parkway, Suite 115, Las Vegas, NV 89123 http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm</p>
New Hampshire	<p>New Hampshire Higher Education Commission Program Specialist, New Hampshire Department of Education 101 Pleasant Street Concord, NH 03301 603-271-0257 Patricia.Edes@doe.nh.gov</p>
New Jersey	<p>Secretary of Higher Education New Jersey Higher Education PO Box 542, Trenton, NJ 08625 nj_che@che.state.nj.us</p>
New Mexico	<p>New Mexico Higher Education Department 2048 Galisteo, Santa Fe, NM 87505 http://hed.state.nm.us/uploads/files/PPS/Overview/Complaint%20Form%20FY2014.doc</p>
New York	<p>Office of College and University Evaluation New York Office of College and University Evaluation New York State Education Department 5 North Mezzanine, Albany, NY 12234 ocueinfo@mail.nysed.gov http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html</p>

<p>North Carolina</p>	<p>Board of Governors for the University of North Carolina Postsecondary Education Complaints c/o Assistant Director of Licensure and Workforce University of North Carolina General Administration 910 Raleigh Road Chapel Hill, NC 27515 studentcomplaint@northcarolina.edu http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-b10f-3e8bd532da5f/Complaint-Form.aspx</p>	<p>Community College System State Board of Proprietary Schools 200 West Jones St. Raleigh, NC 27603</p>
<p>North Dakota</p>	<p>North Dakota Consumer Protection Division Office of Attorney General Director, Consumer Protection Division Gateway Professional Center, 1050 E Interstate Ave. Suite 200, Bismarck, ND 58503-5574 http://www.ag.state.nd.us/cpat/PDFFiles/SFN7418.pdf</p>	
<p>Ohio</p>	<p>Ohio Board of Regents 25 South Front Street Columbus, OH 43215-4183</p>	<p>Ohio State Board of Career Colleges and Schools 30 East Broad Street, Suite 2481 Columbus, OH 43215 http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx</p>
<p>Oklahoma</p>	<p>Oklahoma State Regents for Higher Education 655 Research Parkway, Suite 200 Oklahoma City, OK 73104 http://www.okhighered.org/current-college-students/complaints.shtml</p>	<p>Oklahoma State Board of Private Vocational Schools 3700 Classen Boulevard, Suite 250 Oklahoma City, OK 73118-2864</p>
<p>Oregon</p>	<p>Oregon Higher Education Coordinating Commission, ODA 775 Court St. NE Salem, OR 97301</p>	
<p>Pennsylvania</p>	<p>Pennsylvania Department of Education 333 Market Street, Harrisburg, PA 17126-0333 http://www.education.state.pa.us/portal/server.pt/community/higher_education/8711/complaint_procedure/1004474</p>	

Rhode Island	<p>Rhode Island Board of Governors for Higher Education Shepard Building, 80 Washington Street, Providence, RI 02903</p>	
South Carolina	<p>South Carolina Commission on Higher Education 1122 Lady St., Suite 300 Columbia, SC 29201 http://www.che.sc.gov/CHE_Docs/AcademicAffairs/License/Complaint_procedures_and_form.pdf</p>	
South Dakota	<p>South Dakota Secretary of State State Capitol 500 East Capitol Avenue Pierre, SD 57501-5070 sdsos@state.sd.us</p>	
Tennessee	<p>Tennessee Higher Education Commission 404 James Robertson Parkway, Suite 1900, Nashville, TN 37243 http://www.tn.gov/assets/entities/thec/attachments/ComplaintForm.pdf</p>	
Texas	<p>Higher Education Coordinating Board Texas Higher Education Coordinating Board 1200 E. Anderson Lane, Austin, TX 78752 http://www.thecb.state.tx.us/files/dmfile/CRSStudentComplaintandReleaseForms2014.pdf</p>	<p>Texas Workforce Commission Career Schools and Colleges - Room 226-T 101 East 15th Street, Austin, TX 78778-0001 http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf</p> <p>Additional complaint information is available at http://www.thecb.state.tx.us/links/student-complaints/</p>
Utah	<p>Utah Division of Consumer Protection 160 East 300 South Salt Lake City, Utah 84111 consumerprotection@utah.gov http://consumerprotection.utah.gov/complaints/index.html</p>	

Vermont	Vermont Agency of Education 120 State Street, Montpelier, VT 05620-2501	
Virginia	State Council of Higher Education for Virginia 101 N. 14th St., James Monroe Building, Richmond, VA 23219 communications@schev.edu http://www.schev.edu/students/studentcomplaint.asp	
Washington	Washington Student Achievement Council 917 Lakeridge Way, PO Box 43430 Olympia, WA 98504-3430 dainfo@wsac.wa.gov http://wsac.wa.gov/protecting-education-consumers	Washington Workforce Training and Education Coordinating Board 128 10th Avenue SW PO Box 43105 Olympia, WA 98504-3105 workforce@wtb.wa.gov http://www.wtb.wa.gov/PCS_Co_mplaints.asp (instructions)
West Virginia	West Virginia Higher Education Policy Commission 1018 Kanawha Blvd E., Ste 700 Charleston, WV 25301-2800	Community and Technical College System of West Virginia 1018 Kanawha Blvd. E., Ste. 700 Charleston, WV 25301
Wisconsin	Wisconsin Educational Approval Board 201 W. Washington Avenue, 3rd Floor, PO Box 8696, Madison, WI 53708 eabmail@eab.wisconsin.gov http://eab.state.wi.us/resources/complaint.asp	
Wyoming	Wyoming Department of Education 2300 Capitol Avenue, Hathaway Building, 2 nd Floor Cheyenne, WY 82002-0050	

British Columbia

Private Career Training Institutions Agency

<http://www.pctia.bc.ca/students/file-a-complaint>

Form: http://www.pctia.bc.ca/resources/STU_100_010%20Student%20Complaint%20Against%20an%20Institution.docx